

IT QUESTIONNAIRE FOR ONLINE TEST

Which operating system are you using?

- Windows XP
- Windows Vista
- Windows 7
- Other (please specify) _____

What speed is your internet connection?

- 1 Mbps
- 2 Mbps
- 4 Mbps
- 8 Mbps
- Other (please specify) _____

Please use this web page to test your approximate connection speed, ensuring that you also state the upload speed:

<http://www.speedtest.net/>

- Please run the test 3 separate times and enter both download and upload speed here:

RESULT 1: _____

RESULT 2: _____

RESULT 3: _____

Which of the following equipment will you use? (please tick ONE BOX ONLY)

- Webcam with built-in microphone / speakers **(NOT RECOMMENDED)**
- Webcam with built-in microphone / headphones
- Webcam / microphone / speakers **(NOT RECOMMENDED)**
- Webcam / microphone / headphones
- Webcam / headphones with attached microphone

Could you please confirm that Skype is installed on the computer that you will be using?

It is recommended that you have the latest version of your chosen software installed.

How often have you used webcam / video conferencing software?

- This will be the first time
- A few times
- Many times

What is your Skype login ?

Which country will you be based in when carrying out the test?

Please let us know any other information which may be relevant (for example, is your internet connection very reliable or does it sometimes slow down / become unavailable?):

Thank you for your cooperation.