

English for Aviation

ENGLISHUK 

Member of

**BUSINESS
ENGLISHUK**
for Professional Training

Accredited by the

 **BRITISH
COUNCIL**
for the teaching of English

Test of English for
Aviation Personnel
(TEAP) approved by
the UK CAA



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Welcome to Anglo-Continental

Anglo-Continental is one of the world’s leading English language teaching organisations with an enviable reputation built over sixty eight years. We are accredited by The British Council and a member of English UK, which means our programmes are strictly regulated and our standards are guaranteed. Anglo-Continental is also regularly inspected by the Independent Schools Inspectorate (ISI). Although one of the largest schools in the UK, we are still a family run organisation and pride ourselves on our friendly personal service and efficient administration.

Anglo-Continental has been providing specialised English language training to aviation organisations worldwide since 1971. Since the introduction of the ICAO language proficiency requirements, we have also developed a range of courses specifically designed to assist aviation organisations and individuals in achieving the mandatory ICAO Level 4 (Operational).

Our Trainers

We are an approved Cambridge Teacher Training and TKT Examination Centre. All our long-term trainers have the CELTA qualification or Trinity Certificate in TESOL, and many have the DELTA or an equivalent diploma. In addition, most trainers have specialised knowledge and experience in aviation.

Location: Bournemouth, South Coast of England

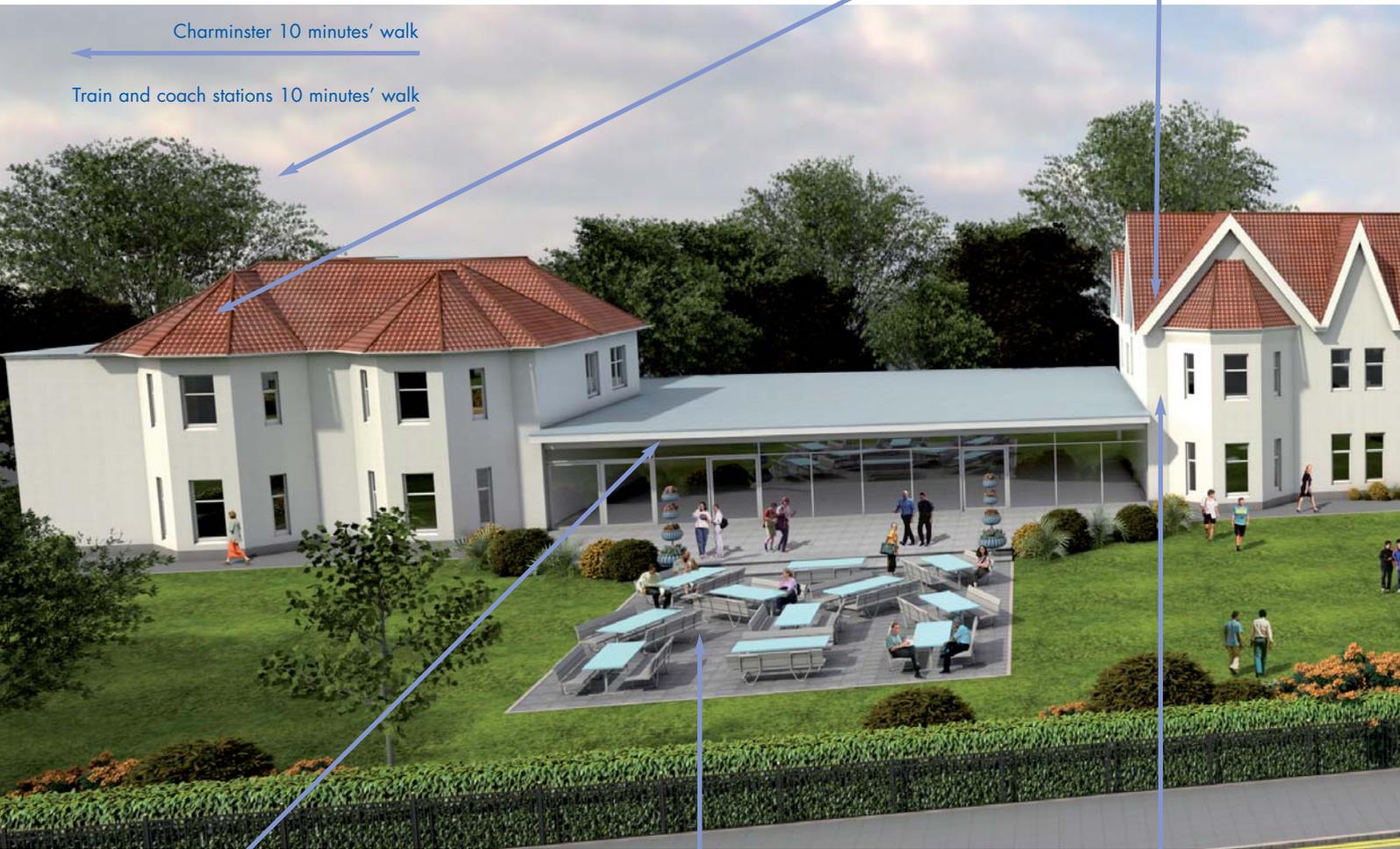
Anglo-Continental is located in Bournemouth, a lively university town. Bournemouth is a prestigious business centre and several multi-national companies have their regional or United Kingdom headquarters in the town. London Heathrow Airport and London Gatwick Airport are only 2 - 2½ hours away with frequent National Express Coach and train services to Bournemouth. As a cosmopolitan town with no strong regional accent, Bournemouth is the ideal location to learn English in England.

Bournemouth has a mild climate and 12 kilometres of sandy beaches (awarded the prestigious Blue Flag for cleanliness), and it is well known for its beautiful parks, gardens and extensive leisure facilities.

Anglo-Continental English Language Levels	CEFR*
Beginner to Elementary	A1
Pre-Intermediate	A2
Intermediate	B1
Upper Intermediate	B2
Advanced	C1
Proficiency to Near Native	C2

* CEF = Common European Framework

**Anglo-Continental
welcomed students from
72 different countries
in 2017**



Charminster 10 minutes' walk

Train and coach stations 10 minutes' walk





Meet the Team

The Anglo-Continental Aviation English Division Team



Guido Schillig
Managing Director

"I am privileged to continue Anglo-Continental's tradition of providing specialised English language training to individuals and aviation organisations worldwide since 1971."



Véronique Bethell
Professional Training Supervisor

"I have over 25 years experience in the language school industry, and for a number of years I have been specialising in the Aviation and Professional Training Programmes at Anglo-Continental."



Jon Underwood
Head of Professional Training

"I am responsible for coordinating the Aviation English programmes, staff recruitment and course development as well as all administrative aspects of the Anglo-Continental Test of English for Aviation Personnel (TEAP). I also have considerable experience, at home and abroad as a rater, trainer and an interlocutor and ICAO language assessor using the Anglo-Continental TEAP."



Paul Mellor
Aviation English Specialist

"My specialist areas are in aviation language training and assessment, teacher training and the phonology of international English. I am also responsible for the development of the Test of English for Aviation Personnel (TEAP)."



Paul Steinly
Aviation English Specialist

"My particular interests in Aviation English are in producing aviation materials for use in the classroom and as guided study, and involvement in the raters' courses."

This is our core Aviation team. Other members of our Aviation Professionals Panel join us when required.



Ron Longley
Aviation Professional

"After careers in the Royal Air Force and National Air Traffic Services, I am now involved in the teaching of English for Aviation and the preparation of teaching and testing materials."



Simon Wilkinson
Aviation Professional

"As well as being a qualified teacher, I am also a commercial flying instructor and have worked as a Charter Pilot. I enjoy using my varied experience to teach aviation English and help candidates prepare for ICAO spoken English tests."



Penny Weal
Aviation Professional

"With a degree in Aeronautical Engineering, and following a career with Rolls-Royce Aero Engines, I now enjoy teaching Aviation English and English for Engineering."



Rachel Williams
Aviation English Professional

"I have been a member of the Anglo-Continental rater team for seven years and as a senior rater, I am responsible for developing the Anglo-Continental Rater course for ICAO language proficiency requirement examiners."

Introduction to ICAO

The International Civil Aviation Organisation (ICAO) grades

English Language performance on a scale of 1 to 6:

Level 1 Pre-Elementary

Level 4 Operational

Level 2 Elementary

Level 5 Extended

Level 3 Pre-Operational

Level 6 Expert

In order to conform with ICAO language proficiency requirements, Pilots, Air Traffic Controllers and all others who use English in R/T communication on international routes must be at ICAO English Language Level 4 (Operational) or above.

This must be confirmed by successful completion of an airline industry approved test.

Those who are assessed at ICAO Level 4 or 5 must be re-tested at regular intervals. Those who fail may not be licensed to operate on international routes.

ICAO Language Proficiency Requirements

Appendix A (Annex 1) of ICAO Doc 9835, which sets out the language proficiency requirements, states that pilots, air traffic controllers and aeronautical station operators shall demonstrate the ability to speak and understand the language used for radiotelephony communications to the level specified in the Appendix. The six descriptors are:

- ◆ Pronunciation
- ◆ Structure
- ◆ Vocabulary
- ◆ Fluency
- ◆ Comprehension
- ◆ Interaction

All six descriptors must be met at any given level for a candidate to be rated as having attained that level.





Test of English for Aviation Personnel (TEAP)

Anglo-Continental's Test of English for Aviation Personnel is widely used to assess the language competence of pilots and air traffic controllers in accordance with the ICAO Language Proficiency Rating Scale. Candidates awarded an ICAO assessment of level 4 or above can apply for their licence to be endorsed by the relevant authority.

The TEAP, in line with ICAO's directives, includes a listening and an oral component. It is designed to generate a sample of the candidate's language skills which enables us to rate the candidate's competence in all areas covered by the ICAO descriptors. It is conducted as an interview, and is divided into four parts:

Part 1

This consists of an interview including an introduction to the candidate's job and the context in which he/she works.

Part 2

After listening to a short recording of a non-standard incident, the candidate is required to summarise it. He/she is then asked to talk about this type of incident in general terms.

Part 3

In this part, candidates are asked to report and comment after listening to up to three recordings - two based on radiotelephony and one in an informal style. Prior to each recording, the candidate is asked to listen for specific details. There is no visual contact between the interlocutor and the candidate during this section of the test.

Part 4

After listening to a long informal report of an incident in aviation, the candidate is required to give a detailed summary. A discussion regarding the more general issues raised by the report follows.

The test has a duration of approximately 30 minutes.

All TEAP interviews are recorded for security and moderating purposes and each candidate is assessed by at least two raters. A report is issued by our aviation specialists providing the candidate's ICAO level profile and the grade attained for each descriptor. A certificate is awarded to candidates who achieve level 4 or above.



**Approved by
the UK CAA**



Test Fees 2018

Test fee per candidate: £ 132

Flexible Dates

Please contact us to book the test at a time convenient to you.

aviation@anglo-continental.com





Introduction to Aviation English

This course is intended for people with limited knowledge of aviation, who are aiming to start their training for a career in the aviation industry. They may wish to become a pilot or an air traffic controller, or to be involved in airport administration, and need to have an overview of how the aviation world works.

This special programme gives them an insight into the world of aviation and an understanding of some of its terminology, whilst improving their general English language at the same time.

The course provides a useful combination of intensive general English and aviation English tuition:

General English language tuition

The general English component concentrates on structure and usage, oral communication, vocabulary development and listening and reading comprehension.

Aviation English language tuition

The specialised component of the course concentrates on extending the trainee's aviation English vocabulary, whilst also improving the receptive and productive language skills, using a range of topic areas within the context of aviation.

- Careers in the Aviation industry - pilots, air traffic controllers, engineers and other ground staff
- Aircraft - types, structure and maintenance
- Airport - areas, layouts, equipment and planning
- Phases of flight - pushback, take-off en route and landing
- Language of flying - communication in the air and on the ground
- Theory of flight
- Meteorology
- Navigation
- Emergency situations
- International Civil Aviation Organisation (ICAO)



Programme features

- Insight into the world of aviation
 - Variety of aviation topics
- Combination of general and aviation English
- Opportunity to meet other trainees with similar interests

Introduction to Aviation English Course 2018

Course number	IAE-30	IAE-35
Entry level	Intermediate	Intermediate
CEFR level	B1	B1
Lessons per week <small>(45 minutes)</small>	30	35
	20 lessons of General English plus 10 lessons of Aviation English	25 lessons of General English plus 10 lessons of Aviation English
General English class size	Maximum 15	Maximum 15
Aviation English class size	Maximum 12	Maximum 12
Minimum age	16	16
Course duration (weeks)	2 - 4	2 - 4
Course fees	Pounds sterling	Pounds sterling
2 weeks	970	1060
3 weeks	1365	1500
4 weeks	1760	1940

Course fees include...

Administrative services

- Enrolment fee
- Student card

Education

- All tuition
- Use of the multi-media learning centre
- All textbooks and teaching materials
- Notebook
- Anglo-Continental Certificate of Training (subject to satisfactory course completion)

Internet access

- Free wireless internet access.
- Computers available in the Student Centre, multi-media learning centre and the language laboratory.

Social Activities Programme

- Afternoon and evening activities. Weekly programme available online: www.anglo-continental.com/leisure.html

Additional study

Trainees are given guided private study material and additional tasks may include pre-session preparation and follow-up work. We also recommend that some time should be devoted to additional study in the Multi-Media Learning Centre. An extensive selection of computer programs, audio, video/DVD and reference material is available for private use.

Homestay accommodation fees include...

Single room

From the Sunday before course commencement to the Sunday after its completion

Meals

Breakfast and evening meal Monday to Friday; breakfast, a light lunch and evening meal on Saturday and Sunday (lunch from Monday to Friday may be purchased in the Student Centre).

Standard homestay accommodation fees - single room

	Pounds sterling
First 2 weeks	306
Each additional week	123
High season supplement <small>(17 June to 12 August - per week)</small>	37
Under 18 supplement <small>(for students under the age of 18 only - per week)</small>	10

Executive homestay accommodation* fees - single room

	Pounds sterling
First 2 weeks	546
Each additional week	243
High season supplement <small>(17 June to 12 August - per week)</small>	37

* For trainees aged 18+. Subject to availability.

Course entry dates 2018

January	February	March	April	May	June	July	August	September	October	November	December
2, 29	26	26	23	21	18	16	13	10	8	5	3*

Additional entry dates can be arranged for groups

* 2 or 3 weeks only



Pilots and Air Traffic Controllers

Anglo-Continental's ICAO 291 course is designed to assist aviation professionals who are concerned with meeting the ICAO language proficiency requirements.

The course provides an ideal combination of general and specialised English tuition. This ensures that the trainees have the opportunity to improve their general English language skills, which is essential to support the development of the specialised aviation English required for ICAO language proficiency requirements.

General English

The general English tuition adopts an integrated skills approach. The course concentrates on structure and usage, oral communication, vocabulary development and listening and reading comprehension. This provides the trainee with an opportunity to communicate and interact with other learners in a multi-lingual environment, as well as develop their language skills in preparation for the specialised component. Options of either 20 or 25 lessons per week are available.

Specialised Aviation English

The specialised aviation English component focuses on developing the trainee's communicative competence, with particular reference to the six ICAO language proficiency descriptors - pronunciation, structure, fluency, vocabulary, comprehension and interaction. Course participants will develop their listening skills with authentic recordings and practise using the functional language and vocabulary required in both standard and non-standard aviation situations.

The course is aimed at ICAO Levels 4 and 5, and is focussed on the specialised area of language development with 15 lessons per week.



Programme features

- Oral assessment prior to enrolment
- Aviation English lessons conducted by teacher qualified subject matter experts
- Special courses for groups can be offered in the UK or in-country

ICAO Course 291

English for Pilots and Air Traffic Controllers 2018

Course number	G-1.35A	G-1.40A
Minimum entry levels (Prior to enrolment, trainees may be required to undertake an oral assessment)	ICAO Level 3 (high level) and above Intermediate	ICAO Level 3 (high level) and above Intermediate
CEFR level	B1	B1
Lessons per week (45 minutes)	35 20 lessons of General English plus 15 lessons of Aviation English	40 25 lessons of General English plus 15 lessons of Aviation English
Homework (General English and Aviation English)	Yes	Yes
Class size - General English	Average 10 (Max. 15)	Average 10 (Max. 15)
Class size - Aviation English	Maximum 8	Maximum 8
Minimum age	18	18
Course duration (weeks)	2 - 12	2 - 12
Final Test	TEAP at extra cost (see page 9)	TEAP at extra cost (see page 9)
Course fees	Pounds sterling	
2 weeks	1170	1260
each additional week	480	525

Standard homestay accommodation fees - single room (Pounds sterling)

First 2 weeks	306
Each additional week	123
High season supplement (17 June to 12 August - per week)	37

Executive homestay accommodation fees - single room (Pounds sterling) subject to availability

First 2 weeks	546
Each additional week	243
High season supplement (17 June to 12 August - per week)	37

Course fees include...

Administrative services

- Enrolment fee
- Pre-training assessment
- Student card

Education

- All tuition
- Use of the multi-media learning centre
- All textbooks and teaching materials
- Notebook
- Educational Advisory Service
- Anglo-Continental Certificate of Training (subject to satisfactory course completion)
- Supervision of training programme by our Head of Professional Training

Internet access

- Free wireless internet access.
- Computers available in the Student Centre, multi-media learning centre and the language laboratory.

Social Activities Programme

- Afternoon and evening activities.
- Weekly programme available online: www.anglo-continental.com/leisure.html

Homestay accommodation fees include...

Single room

From the Sunday before course commencement to the Sunday after its completion

Meals

Breakfast and evening meal Monday to Friday; breakfast, a light lunch and evening meal on Saturday and Sunday (lunch from Monday to Friday may be purchased in the Student Centre).

Notes

- ICAO Level 3, Pre-Operational, covers a wide range of ability in terms of language competence. The Anglo-Continental levels of English included (Intermediate to Upper Intermediate) refer to a trainee's overall language competence.
- Any trainee whose English is found to be below the level specified for the course, will automatically be transferred to a General Intensive Course (Course G-1.30). The sponsors will be informed immediately in order that a revised study plan may be agreed.
- Trainees at ICAO Level 2 should contact us for course details.

Course entry dates 2018

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2, 29	26	26	23	21	18	16	13	10	8	5 (2 - 7 weeks only)	3 (2 or 3 weeks only)

Additional entry dates can be arranged for groups



ICAO Raters

This course is intended for teachers of aviation English and aviation professionals who are required to assess and rate the English language capabilities of pilots, air traffic controllers and other aviation professionals, according to the Language Proficiency Requirements of the International Civil Aviation Organisation (ICAO), as set out in ICAO Document 9835. The participants' level of English language should be advanced.

As an approved UK CAA language Assessment Body (LAB), we use our considerable experience in test development and language assessment to guide trainees through the course. The training concentrates on interpreting the language criteria of the ICAO Rating Scale and applying them by listening to and assessing sound files of various non-native speaker aviation professionals. It is suitable for trainees who have little or no experience in ICAO language assessment as well as raters seeking annual refresher training as set out in ICAO Document 9835.

Trainees with no experience of English language teaching should contact us at aviation@anglo-continental.com for advice.

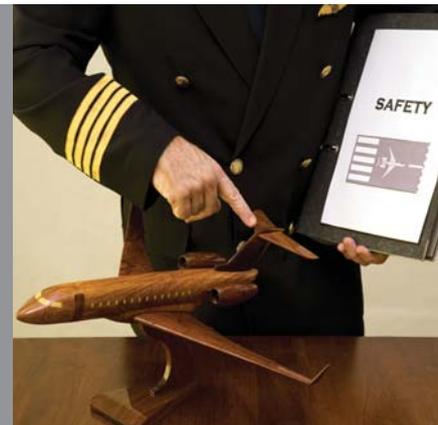
Feedback from candidates on the course

"It's my fourth time in five years at Anglo-Continental and I've always observed noticeable improvement in the course content. The most impressive fact about the improvement is the ability to keep the focus of the content material consistent yet improve on the delivery and presentation. Thumbs up to the team involved in the course content preparation, arrangement and presentation."

Daniel, Nigeria

"This course was very useful for me. I refreshed my knowledge in assessment of pilots and ATC controllers according to ICAO standards and got a lot of new materials."

Valentina, Azerbaijan



Test of English for
Aviation Personnel
(TEAP) approved by
the UK CAA



Programme features

- Detailed study of ICAO language proficiency requirements criteria
- Assessment/rating practice, both as part of a group and individually, using sound files of authentic aviation professionals
 - Pre-course tasks
- Also available in-country on request
- Suitable for initial and recurrent rater training

Professional Training Course for Raters 2018

Course number	RAT-30
Entry level	Advanced
CEFR level	C1
Lessons per week (45 minutes)	30
Guided private study (sessions per week)	5
Class size	Maximum 15
Minimum age	21
Course duration (weeks)	1
Course fees	Pounds sterling
1 week	640*
Standard Homestay accommodation fees - single room	
1 week	Pounds sterling 183
Executive homestay accommodation** fees - single room	
1 week	Pounds sterling 303

* Inclusive of VAT where applicable.

** Subject to availability.

Course content

30 Lessons in a closed professional group, supplemented by guided private study.

The following areas will normally be covered:

- Evaluating and comparing different test types (e.g. for ab-initio trainees or trained professionals, direct or semi-direct, including computerised tests)
- Identifying the criteria for ICAO levels in: Listening (general comprehension, interpretation and discrimination) Speaking (accuracy, intelligibility and communicative competence)
- Defining and evaluating appropriate levels of competence in communication skills, and the 6 criteria of the ICAO Rating Scale.
- Practical exercises in rating trainees' performance at various levels of the ICAO Rating Scale, with emphasis on Levels 3 - 5.
- Identifying areas for development in failed candidates' performance, and guiding them towards improving their language proficiency.
- Blind rating assessments for standardisation purposes and to assess the course participants' level of competency using the Anglo-Continental Test of English for Aviation Personnel.

Course fees include...

Administrative services

- Enrolment fee
- Student card

Education

- All tuition
- Use of the multi-media learning centre
- All teaching materials, including pre-course tasks
- Notebook
- Anglo-Continental Certificate of Training (subject to satisfactory course completion). Throughout the course each trainee's rating skills will be monitored and their level of competence assessed at the end of the programme.

Internet access

- Free wireless internet access.
- Computers available in the Student Centre, multi-media learning centre and the language laboratory.

Social Activities Programme

- Afternoon and evening activities. Weekly programme available online: www.anglo-continental.com/leisure.html

Additional study

Guided individual study - including pre-session preparation, self-assessment, follow-up work, research assignments and project work - is an integral part of the course. We also recommend that some time should be devoted to additional study in the Multi-Media Learning Centre. An extensive selection of computer programs, audio, video/dvd and reference material, both aviation and non-aviation, is available for private use.

Homestay accommodation fees include...

Single room

From the Sunday before course commencement to the Sunday after its completion

Meals

Breakfast and evening meal Monday to Friday; breakfast, a light lunch and evening meal on Saturday and Sunday (lunch from Monday to Friday may be purchased in the Student Centre).

Course entry dates 2018

March 5	June 4	October 8
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Additional entry dates can be arranged for groups

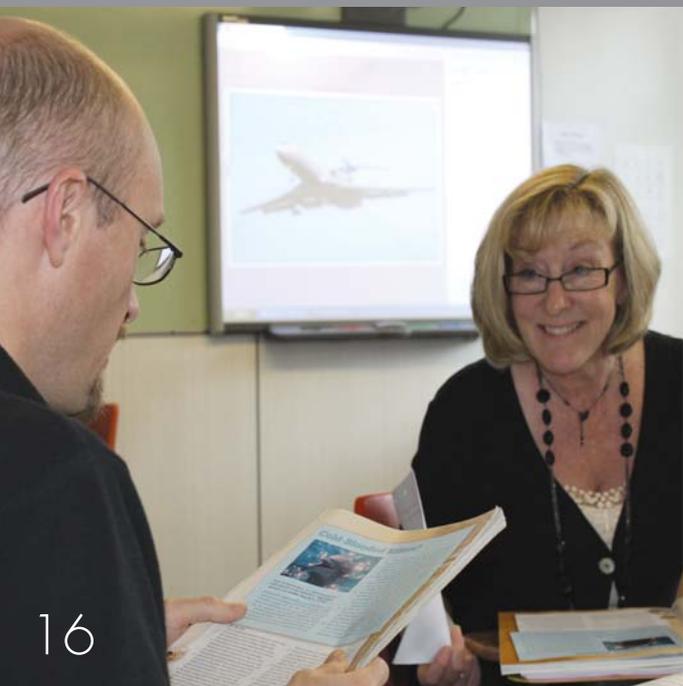


Aviation English Teachers

In line with ICAO language proficiency requirements for Aviation Personnel to achieve level 4 or above, Anglo-Continental provides courses to assist those concerned in the attainment of this essential qualification.

Our Teaching Methodology Course for Aviation English Teachers provides vital training for English language teachers with the latest methodology for teaching Aviation English in the context of ICAO standards, along with personal aviation language development which results from working with expert teacher trainers.

The objective of the training is to develop the course participants' knowledge of Aviation English and English Language teaching skills within an aviation context, including a practical review of current methodology and classroom practice. Although an aviation background is an advantage, the course is designed to enable English language teachers who have little or no prior knowledge of aviation to teach Aviation English to Aviation Personnel. As all lessons have an aviation context, every part of the course contributes towards expanding the trainees' Aviation English knowledge.



Programme features

- Aviation English teaching methodology
- Aviation English appropriate to the learner's needs
- Experienced teacher trainers and aviation professionals

Teaching Methodology Course for Aviation English Teachers 2018

Course number	TAE-30
Entry level	Upper Intermediate
CEFR level	B2
Lessons per week (45 minutes)	30
	15 lessons of Aviation English Teaching Methodology plus 15 lessons of Aviation English
Guided private study (sessions per week)	5
Class size	Maximum 15
Minimum age	21
Course duration (weeks)	1
Course fees	Pounds sterling
1 week	640*

Standard homestay accommodation fees - single room

1 week	Pounds sterling 183
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Executive homestay accommodation** fees - single room

1 week	Pounds sterling 303
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* Inclusive of VAT where applicable.

** Subject to availability.

Course planning

There will be an initial group needs analysis at the beginning of each course. Sessions will be planned accordingly, also taking into account participants' methodological awareness and aviation background.

Course content

15 Lessons per week: Aviation English teaching methodology.

The following areas will normally be covered:

- Task design
- Phonology - issues of international comprehensibility. Discrimination and production
- Listening skills - for gist, specific information and inference
- Teaching to the ICAO descriptors
- Assessing a trainee's level regarding the ICAO descriptors
- Plain English for Pilots and Air Traffic Controllers
- Sourcing, creating and exploiting appropriate teaching materials
- Using aviation DVD materials for comprehension and language skills development
- Testing progress and achievement
- Using a variety of aviation materials for teaching functional language, appropriate to ICAO doc 9835

15 Lessons per week: Aviation English, adapted to meet trainees' specific requirements, covering areas such as:

- Aircraft structures and systems
- Aviation and airport organisation
- Flight operations and flight safety
- ATC organisation and control of airspace
- En-route, aerodrome and approach control
- ICAO/RT phraseology and procedures
- Standard and non-standard phraseology
- Incidents and accidents

Course fees include...

Administrative services

- Enrolment fee
- Student card

Education

- All tuition
- Use of the multi-media learning centre
- All textbooks and teaching materials
- Notebook
- Anglo-Continental Certificate of Training (subject to satisfactory course completion)

Internet access

- Free wireless internet access.
- Computers available in the Student Centre, multi-media learning centre and the language laboratory.

Social Activities Programme

- Afternoon and evening activities. Weekly programme available online: www.anglo-continental.com/leisure.html

Additional study

Trainees have guided private study sessions. Tasks set may include pre-session preparation, follow-up work and research assignments. We also recommend that some time should be devoted to additional study in the Multi-Media Learning Centre. An extensive selection of computer programs, audio, video/ DVD and reference material is available for private use.

Homestay accommodation fees include...

Single room

From the Sunday before course commencement to the Sunday after its completion

Meals

Breakfast and evening meal Monday to Friday; breakfast, a light lunch and evening meal on Saturday and Sunday (lunch from Monday to Friday may be purchased in the Student Centre).

Course entry dates 2018

March 12	June 11	October 15
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Additional entry dates can be arranged for groups



Special Aviation Programmes

Anglo-Continental offers specialised language training both for individuals and professional groups. Specially designed programmes prepare trainees for professional and specialised employment.

Aviation English language training courses

These courses combine intensive general English tuition with specialised English study - subjects include: Aeronautical Information Service (AIS), Air Navigation, Aviation Management, Aviation Security, Cabin Crew, Engineering in Aviation and Meteorology.

Training Objectives

Training objectives are defined before enrolment in consultation with trainees' sponsors. All special group programmes can be adjusted to the participants' level of English and professional knowledge and experience.

Course Content

Group training programmes, usually of **30 lessons per week**, normally include two components:

- **General English Language Tuition**, with other trainees in international classes or in closed professional groups;
- **Specialised English Language Tuition**, normally in closed professional groups.

Course Durations

Professional training programmes may be of any duration from 4 to 50 weeks according to need.

Language Levels

Trainees can be accepted for general English tuition at all levels of English from beginner to advanced. The minimum level for specialised language training is Low Intermediate.



Your Career

If you are planning a career as a pilot and are interested in starting your aviation training whilst improving your English language level at Anglo-Continental, we can assist you by introducing you to one of the following local flight training schools once you are in Bournemouth:

Bliss Aviation
www.blissaviation.com

Bournemouth Commercial Flight Training
www.bcft.aero

Aviation English Language Training Courses 2018

AERONAUTICAL INFORMATION SERVICE (AIS)

- ◆ Flight rules
- ◆ Air traffic services
- ◆ Theory of flight
- ◆ Air navigation
- ◆ Meteorology
- ◆ Communications
- ◆ Aerodromes

AIR NAVIGATION

- ◆ Aircraft characteristics
- ◆ Weather
- ◆ The earth
- ◆ Aeronautical Information Service (AIS)
- ◆ Locations, maps and charts
- ◆ Speed, time and distance
- ◆ Navigational aids

AVIATION MANAGEMENT

- ◆ International aviation
- ◆ Aviation services
- ◆ Airline management
- ◆ Airline operations
- ◆ Airport management and operations
- ◆ Telecommunications
- ◆ Airport construction and maintenance
- ◆ Marketing and public relations
- ◆ Management communication

AVIATION SECURITY

- ◆ Threats to civil aviation
- ◆ Passenger profiling
- ◆ Questioning techniques
- ◆ Methods of concealment
- ◆ Screening of passengers and luggage
- ◆ Explosive devices, other prohibited items, and CBRN threats
- ◆ Document verification
- ◆ Biometric technologies
- ◆ Customer service and effective security
- ◆ Passenger restraint

CABIN CREW

- ◆ Airports
- ◆ Aircraft
- ◆ Boarding and in-flight duties
- ◆ In-flight emergency procedures
- ◆ Dealing with passengers
- ◆ Medical problems
- ◆ Food and drink

ENGINEERING IN AVIATION

- ◆ Theory of flight
- ◆ Aircraft construction, systems and components
- ◆ Engines
- ◆ Propellers
- ◆ Electricity and electronics
- ◆ Cockpit instruments
- ◆ Tools and workshop practices

METEOROLOGY

- ◆ Principles of meteorology
- ◆ General aviation terminology
- ◆ Met services at airports
- ◆ Visibility, the atmosphere and pressure
- ◆ Precipitation
- ◆ Forecasting

GROUND PERSONNEL

- ◆ Airport and Ground Operations
- ◆ Aircraft De-icing operations
- ◆ Aircraft Marshalling and Ramp Hand Signals
- ◆ Aircraft Turnaround Coordination
- ◆ Extreme Weather Operations
- ◆ Baggage Handling Services
- ◆ Basic Airside Safety
- ◆ Airport Services – Passenger Handling
- ◆ Ground Vehicles and Equipment



Accommodation

Homestay Accommodation Fees 2018 - single room (Pounds sterling)

	Standard - 16-17	Standard - 18+	Standard with Private Bathroom 18+	Executive - 18+
First week	193	183	238	303
Each additional week	133	123	178	243
High season supplement (17 June to 12 August - per week)	37	37	37	37

Selection of homestay accommodation

Carefully selected homestay accommodation is an established feature of all our programmes. Thanks to our selection process, administration and supervision of our homestay accommodation, we ensure that you are comfortable and well looked after during your course. All homestay accommodation registered with Anglo-Continental is checked at regular intervals by our staff and evaluated by our students, to ensure that it remains at a high standard.

Why stay in a homestay accommodation?

- Your host family will make you feel welcome and will help you with any concerns during your stay.
- You will enhance the language and cultural experience of your stay in England by living with a host family.
- You will be treated like a member of the family.
- Your host family will make time to speak with you at meal times and will invite you for a chat over a cup of tea. This is a great way to advance your English outside of the classroom.
- Your host family will also help you with practical matters such as how to get to school on your first day.

Standard homestay accommodation

- A pleasantly furnished single bedroom
- Shared shower or bathroom and toilet facilities
- 16 meals per week
- A light laundry service

Standard homestay accommodation with private bathroom (Age 18+ only) Limited availability

- A pleasantly furnished single bedroom
- Exclusive use of a shower or bathroom and toilet facilities
- 16 meals per week
- A light laundry service
- Internet access is available in most homes

Executive homestay accommodation (Age 18+ only)

For students attending the Executive Programme and, subject to availability, for Business and Specialised, Professional Training, Aviation and Club 50+ Programmes:

- A spacious, comfortably furnished bedroom
- Exclusive use of a shower or bathroom and toilet facilities
- 16 meals per week (3 course evening meal accompanied by a glass of wine or beer)
- A washing and ironing service
- Internet access is available in all executive homes
- Our executive hosts provide an enhanced standard of hospitality and comfort

Homestay Testimonial

"I thoroughly enjoy looking after students and have learnt so many interesting things and met some wonderful people. One of the most important aspects to hosting students is to eat with the students as much as possible in order to get to know them properly and make them feel welcome." **Mrs Langley, Homestay**



Student Support

Alternative accommodation

Alternative accommodation can be arranged on request:

- Student hotel accommodation
- Hotel and guest houses

Reservations made through Anglo-Continental are subject to a reservation fee of £50 per room. Further details and suggested establishments are available on our website: www.anglo-continental.com/alternative.html

Safety and student support

The safety and wellbeing of our students is one of our top priorities. Anglo-Continental has fully trained staff and facilities to provide a high standard of student support, safety and first aid.

Student care

When you are away from home, problems can arise. Most of these are easily solved with the help of our Student Services staff.

Our Student Support staff provide a confidential and discreet service for problems of a delicate or sensitive nature. Two members of the Student Support Team are fully qualified therapeutic counsellors and members of the British Association of Counselling and Psychotherapy (BACP). As well as qualifications, the Student Support Team has a wealth of experience in dealing with international students and the variety of problems that might arise.

From your first contact with us to your last day at Anglo-Continental, we will give you all the help you need.



Anglo-Continental transfer services

Anglo Coach Transfer

Recommended Option



Anglo-Continental's coach transfer services

On Arrival

- meet and greet at London Heathrow
- escorted transfer to school
- car to accommodation

On Departure

- car from accommodation to school
- escorted transfer to London Heathrow

Anglo-Continental Coach Transfer Services

Journey time: Approximately 2 hours

London Heathrow Airport (LHR) to Accommodation

Sunday 3, 10, 17, 24 June 2018
 Sunday 1, 8, 15, 22, 29 July 2018
 Sunday 5, 12 August 2018

Accommodation to London Heathrow Airport (LHR)

Sunday 17, 24 June 2018
 Sunday 1, 8, 15, 22, 29 July 2018
 Sunday 5, 12, 19, 26 August 2018

Coaches depart between

0800 to 2000 hours

Charges per person

£ 46

Coaches depart between

0500 to 1600 hours

£ 46

Reservation and confirmation of flight details are required no later than 10 days in advance.

Anglo Car Transfer



Anglo-Continental's car transfer services

offer a personal meet and greet service from any location in Great Britain at any time and on any day. You will be driven directly and comfortably to your destination.

A second passenger may travel in the same car for a surcharge of £ 16.

You may be sharing a car with another student.

Anglo-Continental Car Transfer Services Charges per single journey

From/To	Time	1 person	Extra Waiting*
London Heathrow	Any time	£ 162	£ 20
London Gatwick	Any time	£ 174	£ 20
London City	Any time	£ 263	£ 20
London Centre	Any time	£ 241	£ 20
London Stansted	Any time	£ 242	£ 20
London Luton	Any time	£ 195	£ 20
Southampton Airport	Any time	£ 88	£ 20
Bournemouth Airport	Any time	£ 42	£ 20

* The first 2 hours of waiting time are free of charge. Extra waiting time charge per 30 minutes.

Reservation and confirmation of flight details are required no later than 10 days in advance.

Anglo-Continental transfer information

Reservation

Anglo-Continental car and coach transfers must be booked no later than 10 days before the date of arrival, stating:

- Name
- Mobile telephone number
- Student reference number
- Date of arrival
- Time of arrival
- Flight number
- Airport of departure
- Airport of arrival
- Details of connecting flight if applicable

Arrival at the airport

When you leave the Customs Hall, look for our Representative carrying a sign with the name of the school.



Full details of the meeting point are given in the confirmation documents.

Delayed arrival - car transfers

The driver will wait for 2 hours from the advised arrival time. If you are delayed further, for whatever reason, the driver will wait for up to an additional 2 hours and you will be charged £ 20 per 30 minutes. Any additional charges must be paid on the first day of school.

Possible waiting times for coach transfers

It is our aim to transfer you to Bournemouth as soon as possible after meeting our representative. However, Anglo-Continental cannot be held responsible for delays caused by late arrival of incoming flights, congestion at UK Border Control, hold ups at Customs or heavy traffic on the roads.

Luggage allowance - car and coach transfers

Your free allowance is one piece of luggage of a standard size and shape weighing not more than 23kg, plus one item of hand luggage of not more than 10kg.

If your luggage does not conform with the above, an additional charge may have to be made. It is important that you advise us in advance if there is excess baggage so we can make appropriate arrangements, otherwise you may find that the excess luggage cannot travel with you and there may be additional charges.

Cancellation

Notice of cancellation or change of a transfer must be received in writing by the school before 12.00 hours (British Time) on the Wednesday prior to the scheduled day of arrival or departure. If such notice is not received within the period stipulated, we incur obligations to the transport companies and therefore the full charge must be paid.

Public transfer services (making your own way to Bournemouth)



National Express Coaches

National Express provide bus services to the public. There are frequent services throughout the day every day of the year and services from London Heathrow are direct to the Bournemouth Interchange.

However, if you arrive at another airport you will have to change buses. You will need to take a taxi from the coach station to your accommodation. For full details of their services, current timetables and prices please visit www.nationalexpress.com as coach times may vary.

National Express Coaches to Bournemouth

Coach Station

London Heathrow Airport
 London Gatwick Airport
 London City Airport
 London Stansted Airport
 London Luton Airport

Coaches operate between

06.00 - 00.30
 03.40 - 24.00
 05.50 - 20.00
 04.05 - 23.45
 04.10 - 23.55



National Rail

Train services from London Waterloo and Southampton Airport Parkway are direct and available every day of the year. Other airports are served by trains but are not direct and may involve

a coach or the underground depending on the particular airport. You will need to take a taxi from Bournemouth railway station to your accommodation. For full details of their services, current timetables and prices please visit www.nationalrail.co.uk as train times may vary.

National Rail Services to Bournemouth

Train Station

London Heathrow Airport
 London Gatwick Airport
 London City Airport
 London Stansted Airport
 London Luton Airport

Trains operate between

06.45 - 23.30
 06.50 - 23.50
 06.40 - 22.11
 06.00 - 23.15
 05.45 - 20.45



Conditions of enrolment 2018

All enrolments are subject to these conditions, which become legally binding on confirmation of acceptance by Anglo-Continental, and to the age limitations and arrangements specified in Anglo-Continental's official publications.

The enrolled trainee intends and is able to follow and complete the course of study at Anglo-Continental and declares that he/she shall abide by all current UK laws and leave the United Kingdom at the end of his/her studies.

Anglo-Continental reserves the right to withhold confirmation of an enrolment, at its discretion, if such action is deemed necessary in the interests of the trainee or the school or if an incorrect declaration has been made.

Fees

The fees for courses and accommodation are valid from 1 January to 31 December each year. The fees for the following year are normally published in July/August.

The fees must be received in full by Anglo-Continental no later than four weeks before course commencement, otherwise Anglo-Continental reserves the right to cancel, without notice, the course, accommodation and all other services. Course fees are calculated in complete weeks, and any part of a week is counted as a full week.

No compensation, fee reductions, refunds, credit, additional lessons or extension of the course can be given for:

- services or facilities included in the fees and not used;
- late entry to or absence or early departure from a course without formal curtailment;
- lessons replaced by testing, class allocation procedures or the sightseeing tour on on course entry dates;
- days when schools are closed because of official holidays.

Any refunds which are approved can only be made by the office or Agent to whom the fees were originally paid. Anglo-Continental reserves the right to make fee adjustments as a result of changes to statutory taxes without prior notice.

Visas

If you require a visa, **it is your responsibility to ensure that you apply for the correct type of visa** to allow you to study at Anglo-Continental for the entire period of your course(s). You must ensure that all details on your confirmation documents (including the visa letter or the Confirmation of Acceptance for Studies) issued by Anglo-Continental are correct before you apply for your visa. Anglo-Continental cannot be held liable for any errors that occur during the visa application process. It is also your responsibility to continue to maintain the correct immigration status to study at Anglo-Continental for the duration of your course(s). Failure to do so may lead to termination of your studies without refund or compensation.

School regulations

Anglo-Continental publishes regulations to ensure that the courses function smoothly. Acceptance of and compliance with these regulations, and with English law, are contractual obligations on the part of the trainee. The school regulations are available online: www.anglo-continental.com/schoolregs.html

Cancellation or change of time of a test

Notice of cancellation or change of time of a test must be received in writing by the school at least 5 working days prior to the scheduled test date. If such notice is not received within the stated period then the full charge remains due.

Cancellation or postponement of a course

A course is not transferable but may be cancelled or postponed and full course fees will be refunded (except for bank charges), provided that written notice is received by Anglo-Continental not less than four weeks before the scheduled date of course commencement. In the absence of such notice, or if less than four weeks' notice is received:

- in the case of cancellation, a fee of £ 500 is payable in lieu of notice;
- in the case of postponement, Anglo-Continental reserves the right to levy a charge to cover administration and accommodation costs incurred on the trainee's behalf;
- should the application for a visa be refused, we will refund any published fees paid in advance (after deduction of an administration charge of £ 100) provided that you send us a copy of the letter of refusal before the intended start date of the course.

Any additional charges for services provided by a third party (such as Home Office CAS charges, hotel accommodation, flat rental and courier services) are not refundable.

Curtailed of a course

If a course of more than eight weeks' duration is curtailed by the trainee, four weeks' notice must be given to the school. If no notice or insufficient notice is given, course fees must be paid in lieu of notice together with any accommodation charges due. In all cases, course fees must be paid for a minimum of eight weeks.

If a course of eight weeks' duration or less is curtailed, no refund of course fees can be given. Trainees must have personal insurance against inability to attend or continue a course for medical or compassionate reasons (see 'liability and insurance').

Change of course

If after commencement of a course, the trainee wishes to change to a course of a lower specification, two weeks' notice must be given to the school. If approved, the change must be made on a scheduled entry date for the new course.

Any refund due will be in the form of a credit towards any required extension of the amended course or towards any subsequent course with Anglo-Continental during the twelve months following the end of the amended course. The credit is not transferable to any other person, and no cash refund can be given.

Incorrect declaration

Anglo-Continental reserves the right to withdraw a trainee from the course if an incorrect declaration has been made or if information regarding a trainee's ability to participate in the course has not been disclosed to us before course commencement. In this case, no refund can be made.

English language level

Any information about your level received prior to your arrival will act as a guide only. Your English language level will be determined by our entry test on your first day. If you are not at the required level for your course, you will be transferred to a suitable alternative course.

Accommodation

The fee for the first week in homestay accommodation includes a non-refundable administration charge to cover the cost of selection, reservation and administration.

Any request to change or leave accommodation, either separately or in conjunction with the curtailment of a course, must be made to Anglo-Continental at least two

weeks before the date of the proposed move and approved before the change is made. Failing this, accommodation fees are payable in lieu of notice. Accommodation fees continue to be payable for any periods of absence during the course.

Photography, film, sound recordings and written work

During our courses we sometimes take photographs, film footage and sound recordings, some of which may be incorporated into items such as, but not limited to, future publicity material, social media sites, tests and educational materials. We may also wish to use examples of your written work. If you do not wish to participate in any of these items please advise Anglo-Continental in writing before the start of the course, otherwise it is understood that you have unreservedly given your consent for these to be used.

Liability and insurance

Anglo-Continental will not be liable for any loss, damage, illness or injury to persons or property however caused, except where such liability is imposed by statute. Anglo-Continental will also not be held responsible for any delay in scheduled services of third party companies, or if any service cannot be provided as specified. Any complaints, liabilities, losses or damages arising should be submitted to the third party company concerned. It is the trainee's responsibility to take out personal insurance against all such risks, including inability to attend or continue a course and for the payment of medical expenses.

Transfer fuel surcharge

If a transportation company levies a surcharge because of an increase in the price of fuel, the additional cost will be charged to you. Please check the website for the latest charges www.anglo-continental.com/more-info/transfer-services

Force majeure

It shall be a fundamental condition of the contract between the trainee and Anglo-Continental or its Agents that neither Anglo-Continental nor its Agents shall be in any way liable to the trainee in the event of any service contracted to be supplied by them becoming impossible to supply by reason of industrial dispute or other cause outside their control.

Data protection

To ensure that your course at Anglo-Continental meets your requirements we and, if appropriate, the Anglo-Continental Agent in your own country will need to use the information you provide (such as your personal data and details of any special requirements) in order to process your enrolment.

We must pass your information on to those involved in providing you with services relating to your stay at Anglo-Continental, such as your reservation of accommodation and transfer services. The information may also be provided, if required, to security or credit-checking organisations, customs and the Home Office as required by UK law.

Please note that where your information is held by an Anglo-Continental Agent, it will be subject to your Agent's own data protection policy and their country's national law.

Validity of conditions

These Conditions of enrolment are valid from 1 January 2018 and are subject to English law. The English language version is legally binding in all cases.

Anglo-Continental reserves the right to waive or adjust the specifications of a course, which may include age limits, without prior notification.

Enrolment form 2018



Detach here

Personal data

(Please complete in BLOCK CAPITALS)

Mr Mrs Miss Other Please mark X

Family name

First name

Date of birth

As in your passport

Place and country of birth

Nationality

Mother tongue

Passport Number (if you require a visa)

Occupation

Home address

Road/Number

Town/postcode

Country

Mailing address (If different from home address)

Name

Road/Number

Town/postcode

Country

Contact details

Telephone - private

Telephone - business

Telephone - mobile

Fax - private

Fax - business

Email

Skype

Course data

(Complete for each course required)

Course number Course name

Day / Month / Year
Entry date / / Number of weeks

Course number Course name

Day / Month / Year
Entry date / / Number of weeks

What is your present level of English?

Beginner Intermediate
Elementary High intermediate
Pre-intermediate Advanced

Have you attended an Anglo-Continental course before? Yes No

If yes, in which year(s):

Aviation Programmes Only Job description/Qualifications

Company name

Job title and main responsibilities

Brief job description (Include any special areas of interest)

Aviation Qualifications

Test data

Do you wish to take the TEAP (Test of English for Aviation Personnel) during your course? Yes No

Accommodation data (Sunday to Sunday)

I require standard homestay accommodation

I require standard accommodation with private bathroom
Subject to availability.

I require executive homestay accommodation Subject to availability.

I do not require accommodation. I shall be making my own arrangements and will notify you of the address before my arrival in England.

Do you smoke? Yes No

Do you suffer from an allergy? Yes No

If yes, please give details

Do you have any special dietary requirements? Yes No

e.g. vegetarian, vegan, coeliac, gluten free, lactose free or serious nut allergy
If yes, please give details
Special diets will incur an extra charge of £25 per week and are subject to availability.

Do you have a medical condition of which we should be aware? Yes No

If yes, please give details

Do you have a physical disability, learning disability or mental health issue? Yes No

If yes, please give details

Transfer services (Please refer to pages 22 and 23)

I wish to reserve: On arrival

Anglo-Continental car transfer On departure

Airport/Place of arrival

Airport/Place of departure

If you reserve a transfer, you must advise Anglo-Continental of your travel details not less than 10 days before your arrival.

Anglo-Continental coach transfer

(Operates every Sunday from 03 June to 12 August from London Heathrow Airport to Bournemouth, and from 17 June to 26 August from Bournemouth to London Heathrow Airport) On arrival

On departure

International student travel insurance

I wish to book insurance for the duration of my course (not available for students aged 66 or over)

Signature

I confirm that I have read and accept the 'Conditions of enrolment' on page 24, and have completed the 'Payment of fees' on page 26.

Signature

Place Date

Detach here

Payment of fees



Detach here

Please repeat the name of the enrolled person as it appears on the 'Enrolment form' overleaf

Family name

First name

Where to pay your fees

I will pay the fees to Anglo-Continental's Agent
(Please do not complete 'how to pay your fees' section as our Agents have their own payment procedures)

I will pay the fees to Anglo-Continental
(In this case, please complete the relevant section in 'how to pay your fees')

How to calculate your fees

Course fees	First course	<input type="text"/>	weeks = £	<input type="text"/>
	Second course	<input type="text"/>	weeks = £	<input type="text"/>
	Third course	<input type="text"/>	weeks = £	<input type="text"/>
	Accommodation fees	<input type="text"/>	weeks = £	<input type="text"/>
	High season supplement	<input type="text"/>	weeks = £	<input type="text"/>
	Under 18 supplement	<input type="text"/>	weeks = £	<input type="text"/>
	International student travel insurance	<input type="text"/>	weeks = £	<input type="text"/>
	Sub total	£		<input type="text"/>

Other charges

	On arrival	On departure	
Anglo-Continental car transfer	<input type="checkbox"/>	<input type="checkbox"/>	£ <input type="text"/>
Anglo-Continental coach transfer	<input type="checkbox"/>	<input type="checkbox"/>	£ <input type="text"/>
Home Office CAS Fee			£ <input type="text"/>
Students requiring Tier 4 (General) student visas only			£ <input type="text"/>
		Total	£ <input type="text"/>

When to pay your fees

If you DO NOT require a VISA

The fees must be received in full at least 4 weeks before course commencement. (No deposit required).

If you REQUIRE a VISA

To obtain a visa you will need our confirmation documents. Before issuing a visa letter, we must ask you for a deposit of £ 500 (deductible when you pay your fees), or the full amount of the fees due.

Where a Confirmation of Acceptance for Studies (CAS) needs to be issued, the full amount of the fees needs to be received unless you are fully sponsored by your government. The cost of each CAS is currently £ 21. You will be automatically invoiced for this fee.

I wish to pay the deposit of £ 500 now (deductible when I pay my fees) and I confirm that I will pay the balance to reach Anglo-Continental not later than 4 weeks before course commencement

I wish to pay the fees in full now

Refund guarantee

Should your application for a visa be refused, we will refund any published course fees paid by you (after deduction of an administration charge of £ 100), provided that you send us a copy of the letter of refusal before the intended start date of your course and the refusal was not based on incomplete or inaccurate information on your visa application. Any additional charges for services provided by a third party (such as Home Office CAS charges, hotel accommodation, flat rental and courier services) are not covered by this guarantee.

How to pay your fees

Preferred payment method - I will arrange a secure online bank transfer or credit card payment via Flywire:
<https://www.flywire.com/pay/anglo-continental>



Bank transfer

I will arrange for a bank transfer using SWIFT to:

Lloyds Bank plc, 45 Old Christchurch Road

Bournemouth BH1 1ED, England

account name: Anglo-Continental

account number: 01 91 75 58

IBAN: GB05 LOYD 3091 0801 9175 58

BIC: LOYDGB21045

sort code: 30-91-08

(Please inform your bank that you will pay **all** bank transfer charges both in your own country and in England, and send us a copy of the Bank's Transfer Confirmation as proof of payment.)

My company/sponsor will pay the fees

Company/Sponsor's name	
Road	PO Box
Town/Postcode	
Country	
Name of person responsible for payment	
Telephone	
Mobile	
Email	

Please send your 'Enrolment form' to our Agent in your country or, if no address is given, to:

Anglo-Continental

29-35 Wimborne Road, Bournemouth BH2 6NA, England

Telephone (GB code) +(0)1202 55 74 14

Fax (GB code) +(0)1202 55 61 56

Email english@anglo-continental.com

Website www.anglo-continental.com

If you have been advised by our Agents in your country, please write their name, company name and address in the space provided below:

Detach here

General information

How to enrol

Please complete the 'Enrolment form' and 'Payment of fees' on pages 25 and 26.

- Choose the course or courses you wish to attend
- Select the entry date and decide how many weeks you wish to study
- Complete the accommodation section
- Decide if you wish to use a car or coach transfer from the place of arrival in England to Bournemouth
- Decide if you wish to take out International Student Travel Insurance with Anglo-Continental or arrange your own insurance for the duration of your course
- Select where, when and how you wish to pay your fees
- Send the 'Enrolment form', completed on both sides, to our Agent in your country. Alternatively email, post or fax it to Anglo-Continental. You can also enrol and make secure credit card payments online at: www.anglo-continental.com/enrolment

Our confirmation

When your 'Enrolment form' is received and accepted by the school the following documents will be sent to you:

- A letter of confirmation of enrolment
- An invoice for the full amount of the fees due
- Your accommodation address (due to the careful procedure involved in selecting your accommodation, the address may be sent to you at a later date)
- Our 'Student Handbook'

If you require a visa we can only send you these documents after we have received your deposit of £ 500 (deductible when you pay your fees) or the full amount of the fees due.

Entry to England

When you pass through UK Border Control on arrival in England you will be required to show you:

- Passport or identity card
- Visa (if required)
- Confirmation of enrolment from Anglo-Continental
- Copy of the bank's transfer confirmation, or other evidence that you have paid your fees to Anglo-Continental or its Agent.

Student travel insurance

For your protection and peace of mind you should have comprehensive travel insurance, which should include any possible cancellation or curtailment charges. Such insurance may be obtained through Anglo-Continental or your own travel adviser.

Lesson duration

All lessons are of 45 minutes' duration.

- 20 lessons per week = 15 hours
- 25 lessons per week = 18 hours 45 minutes
- 30 lessons per week = 22 hours 30 minutes
- 35 lessons per week = 26 hours 15 minutes
- 40 lessons per week = 30 hours

School and national holidays

Anglo-Continental is closed:

23 December 2017 to
1 January 2018 for 1 week

22 December 2018 to
6 January 2019 for 2 weeks

Anglo-Continental is also closed on official national holidays declared by the British Government. Those scheduled for 2018 are: 1 January, 30 March, 2 April, 7 May, 28 May and 27 August.

If your entry date coincides with an official holiday, your accommodation will still be reserved for you from the Sunday before your course commences, and we would advise you to plan to arrive on that day. Your course will begin with the entry test on the next working day following the holiday.

No compensation, fee reductions, refunds, credit, additional lessons or extension of the course can be given for days when the school is closed because of official holidays.

Accommodation during school holidays

If you are attending a course which continues after the school holiday, 22 December 2018 to 6 January 2019, homestay accommodation will be upgraded to full board during the holiday, at a supplement of £ 63 per week. This will be automatically reserved and invoiced. If you do not require this accommodation, you must inform us at least 4 weeks before the holiday period and we will arrange a full refund.

UK visa requirements

If you are unsure whether you will need a visa to study in the UK, visit the Home Office website at: www.gov.uk/visas-immigration
You may also wish to consult your nearest British Embassy or Consulate.

If you require a visa in order to study in the UK, we strongly recommend that you apply as early as possible for your course as the application procedure may take several weeks to complete. Before issuing a visa letter, Anglo-Continental must be in receipt of a deposit of £ 500 (deductible when you pay your fees) or the full amount of the fees due. Before assigning a Confirmation of Acceptance for Studies (CAS) the full amount of the fees will be due unless you are government sponsored.

It is your responsibility to ensure that you apply for the correct type of visa to allow you to study at Anglo-Continental for the entire period of your course(s). You must ensure that all details on your confirmation documents (including the visa letter or the CAS) issued by Anglo-Continental are correct before you apply for your visa. Anglo-Continental cannot be held liable for any errors that occur during the visa application process. It is also your responsibility to continue to maintain the correct immigration status to study at Anglo-Continental for the duration of your course(s). Failure to do so may lead to termination of your studies without refund or compensation.

We strongly recommend that you send a scanned copy of your visa to us to check prior to your departure to the UK.

Refund guarantee

Should your application for a visa be refused, we will refund any published fees paid by you (after deduction of an administration charge of £ 100) provided that you send us a copy of the letter of refusal before the intended start date of your course.

Any additional charges for services provided by a third party (such as CAS charges, hotel accommodation, flat rental and courier services) are not covered by this guarantee.

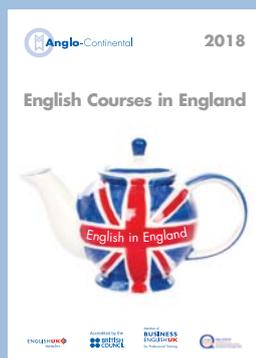
Anglo-Continental's Home Office Licence Number

Anglo-Continental holds Tier 4 Sponsor status on the Home Office Register of Sponsors. Anglo-Continental's Licence Number is: 52F9Y0GV5. Further details are available on our website: www.anglo-continental.com/visas.html

Schengen visa

If you require a visa to travel to the UK and you intend to travel within Europe during your stay, it is advisable that you also obtain a Schengen visa before you travel to the UK. The Schengen visitor visa has made travelling between its 15 European member countries much easier. For further information visit the Schengen visa website at www.schengenvisa.cc

Other Anglo-Continental Publications



Adult Prospectus

- General English Programme
- Academic Study Programme
- Examination Programme
IELTS, TOEFL, Cambridge First Certificate, Cambridge Advanced Certificate
- Business and Specialised Programme
English for Business, Finance, Management, Marketing and Sales, Medical English, Health and Safety, Law and the Oil and Gas Industry
- Executive Programme
Mini Groups, Mini Group plus English for Business and Specialised Programmes, Mini Group plus Individual Tuition, Intensive Individual Tuition
- Club 50+ Programme
- Teacher Training Programme
Language and Methodology of English Teaching
- Professional and Technical Programme
English for Health and Safety, Maritime Personnel, Engineering, Hospitality and Tourism, Air Force Personnel, Naval Personnel, Immigration and Security Officers, Army Personnel, Police Forces



Teacher Training Prospectus (available online only)

- TEFL Taster Days
- Cambridge Certificate in English Language Teaching to Adults (CELTA) Courses



Prospectus for Young Learners, Teenagers and Vacation Students

- Young Learners and Teenagers Programme
- Vacation Programme
- English + Football Programme

68 years experience in teaching English to the world!



Anglo-Continental Aviation English Division
29-35 Wimborne Road, Bournemouth BH2 6NA, England
Telephone (GB code) +(0)1202 55 74 14
Email aviation@anglo-continental.com
Website www.aviation-english-division.com



ENGLISH UK
member

Member of
BUSINESS ENGLISH UK
for Professional Training

Accredited by the
BRITISH COUNCIL

PFE
Private Further Education
Anglo-Continental
educationoversight.co.uk/35
Educational Oversight
2017